RUBIX SOFTWARE

DESIGN, DEVELOP, SUPPORT

Welcome to Issue 4 of the Rubix Newsletter

IN THIS ISSUE....

A warm welcome from Rubix

Here we are, August already. Where has the time gone? What a manic 2024 it has been for us at Rubix!

MailSmart has truly ticked all the boxes. Everyone we've demonstrated the software to has loved it. This enthusiasm has led to numerous orders, and we are now arranging installations across the country. Customers appreciate that emails are scanned, flagged, and added to their systems automatically, without any effort on their part. The feedback is consistently positive, highlighting the significant time savings. The most satisfying aspect for us is that, on the surface, the software is incredibly simple and does exactly what it promises. Under the hood it's a different matter! The team is planning enhancements in the weeks and months ahead.

Our team has also been working hard on Rubix Online, and version 1.5 is ready for release. When we launched the original software, we knew it was a game-changer due to its dynamic flexibility. However, the team is now creating more features than we ever thought possible at the initial launch, as you'll see later in this newsletter.

Integrations play a large part in our lives here at Rubix. We are often asked to integrate with other systems, and we haven't failed yet. If you need to integrate with something, let us know. We have either done it already or can do it for you.

Enjoy the rest of the summer,
The team @ Rubix

Welcome!

What we stand for........

We are incredibly fortunate to have worked with great people and customers.

How have we done this?

Our ethos is simple: we don't employ salespeople to harass and pressure you into signing a contract. We love our products and services and are happy to demonstrate them to anyone.

However, we don't keep pestering you for a decision; we leave it to you to make up your own mind.

In our view, our products and services speak for themselves. Often, after an initial discussion, organisations return to move an order forward.

We are also honest. If we don't think we can deliver what you want, we will tell you upfront. If we don't think a solution will work, we will tell you and advise you on another solution that may not involve our services or products.

That said, if we say we can deliver, then come what may, we will.
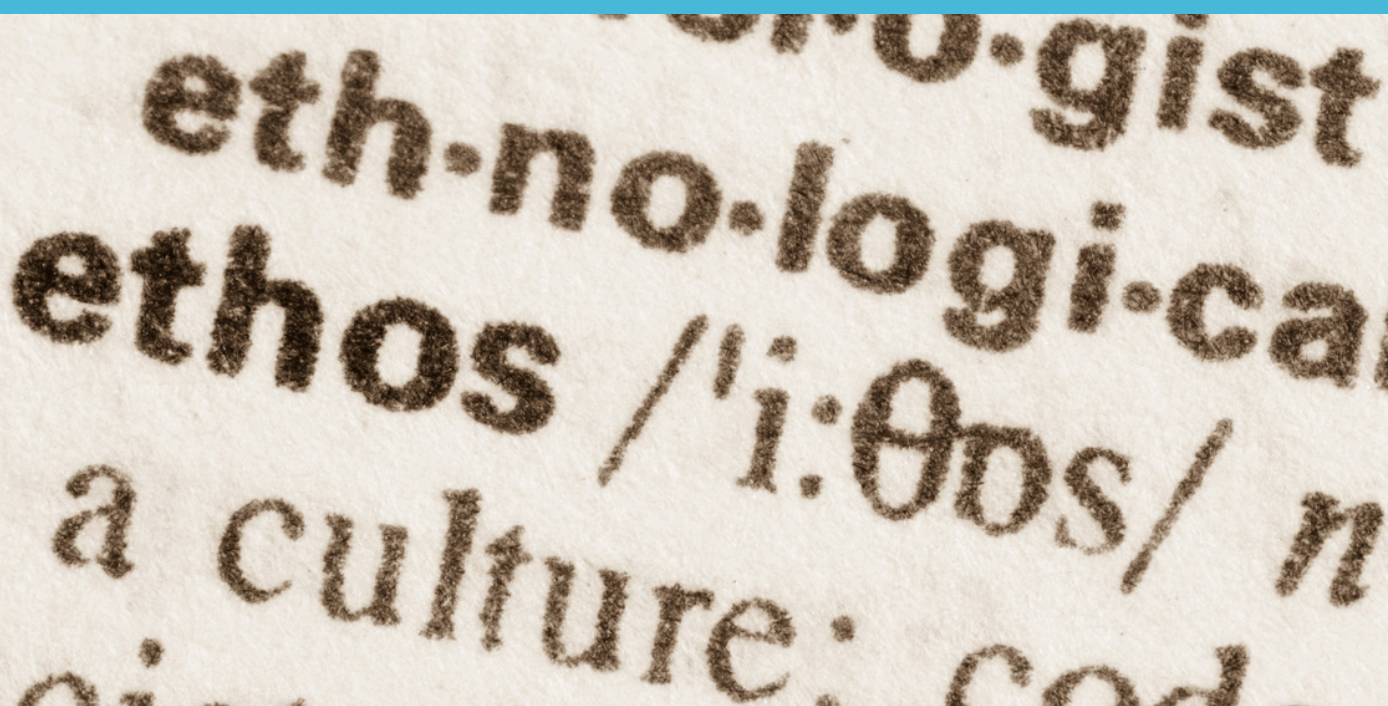
Our products and services may change, but what we stand for will not.

RUBIX ONLINE - THE BEST IS GETTING BETTER

NEW

Document Preview

Rubix Online now includes a document preview feature within the Case History tab. From here you can preview, documents, PDF, emails and much more

Data Table Action Buttons

Actions buttons for copy to clipboard, export to CSV, export to excel, export to PDF and print have been added to the data tables. These can be switched on and off independently in app settings.

Export to CSV Example

Doughtnut and Tile Charts

Additional chart types of "Doughnut" and "Tile" have been added to the Dashboard
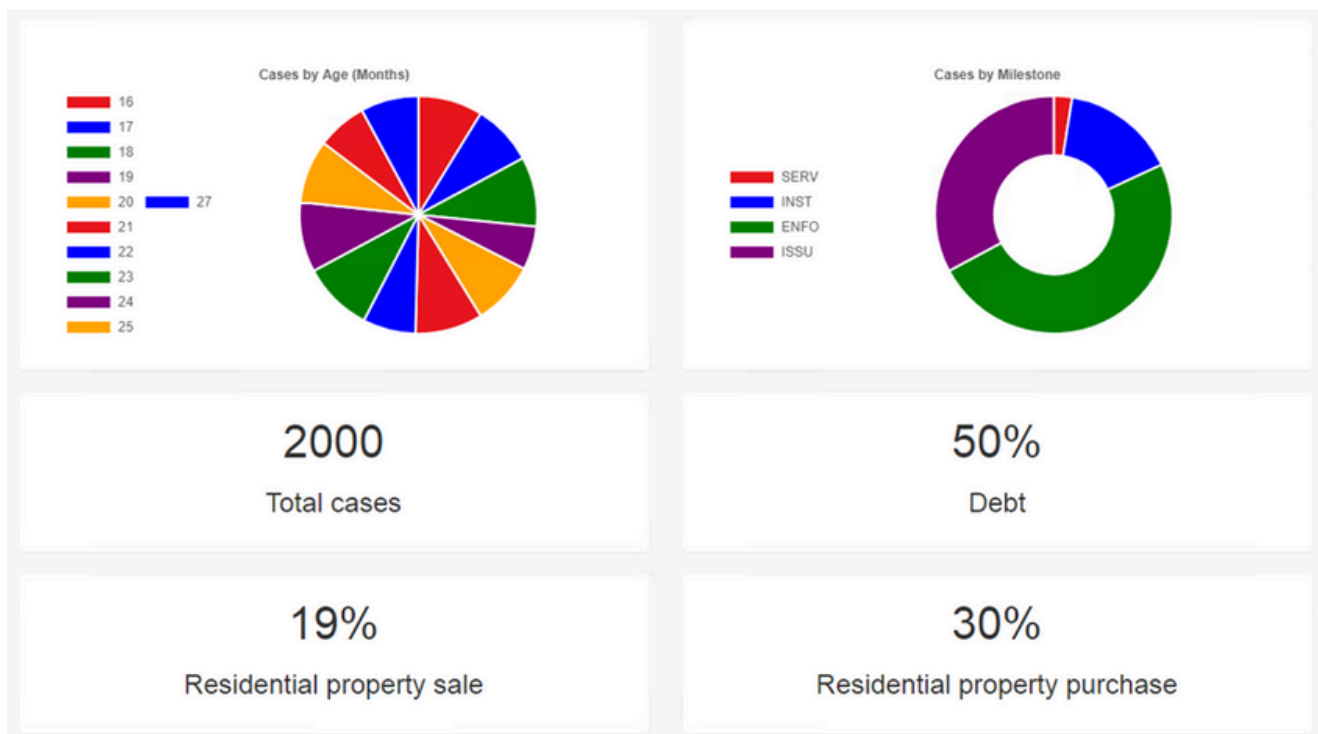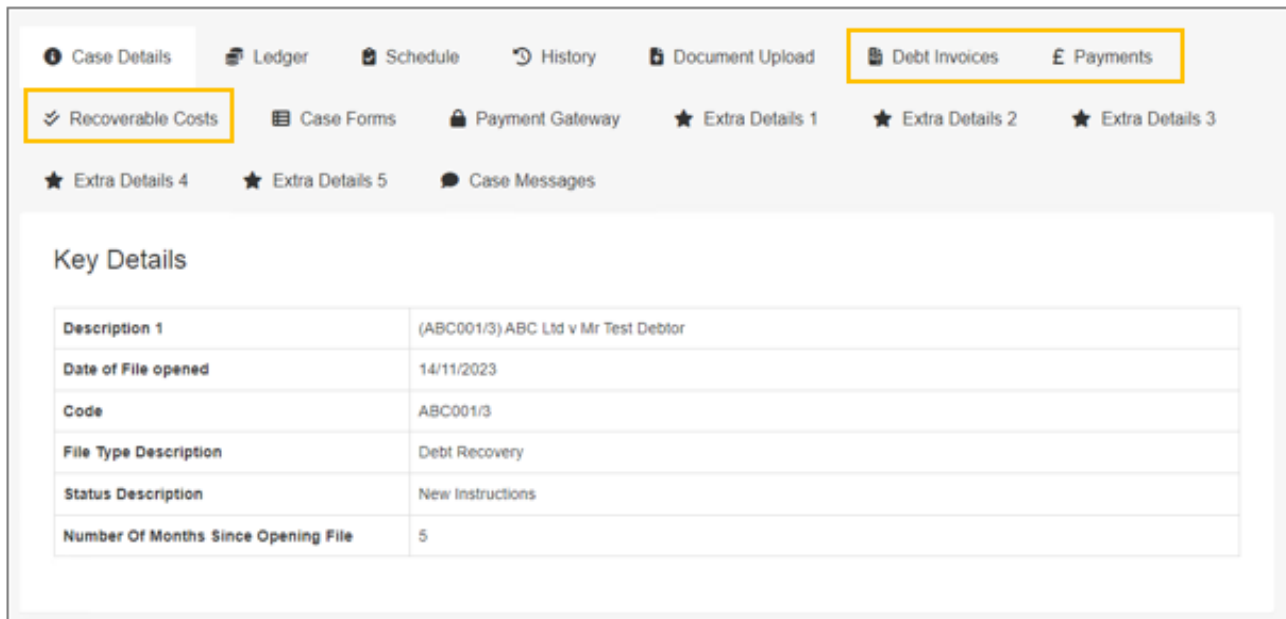
Configurable Case Tabs

It is now possible to configure which tabs are displayed by case type. Want to only display Debt Invoices, Payments, and Recoverable Costs for debt cases – no problem!

Restict Upload by File Extension

Rubix Online has always restricted what can be uploaded, however, you can now set your own list of allowed file types. Only want the user to be able to upload PDF files, simply change this in the app settings area. As with all app settings, these can be set per client, case type or even case.

Case Icons

You can now display a different icon against each case type in the cases data table. These icons are controlled by you, so be creative. Prefer the old display, simply turn them off.


Icon Date Type

We have now added a new data type of "Icon" which can be used in any VFILE_DATA_ITEMS.

Branding

Rubix Online now can display a client logo in the header section to brand your portal per client. This can be set in App Settings - Custom Full.
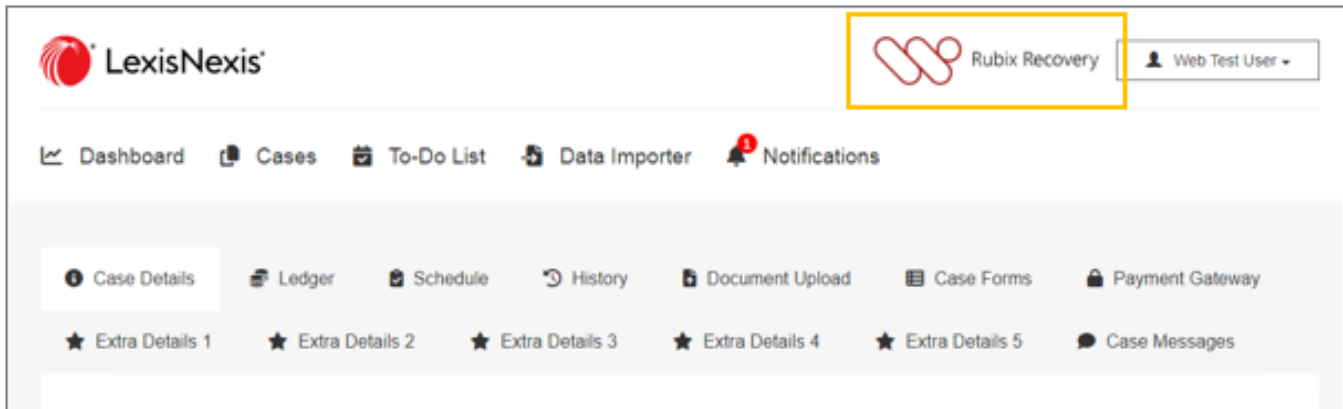
Payment Gateways

Rubix Online integrates with WorldPay, Barclays, Natwest and PayPal.

"Ever since the unveiling of Rubix Messenger, we have been astounded by the embrace it has received and the ways in which customers elevate the innovation it provides"

You may know WhatsApp is encypted end to end making it one of the most secure platforms.

Rubix Messenger - WhatsApp communication in Visualfiles

Rubix Messenger - WhatsApp communication in Visualfiles

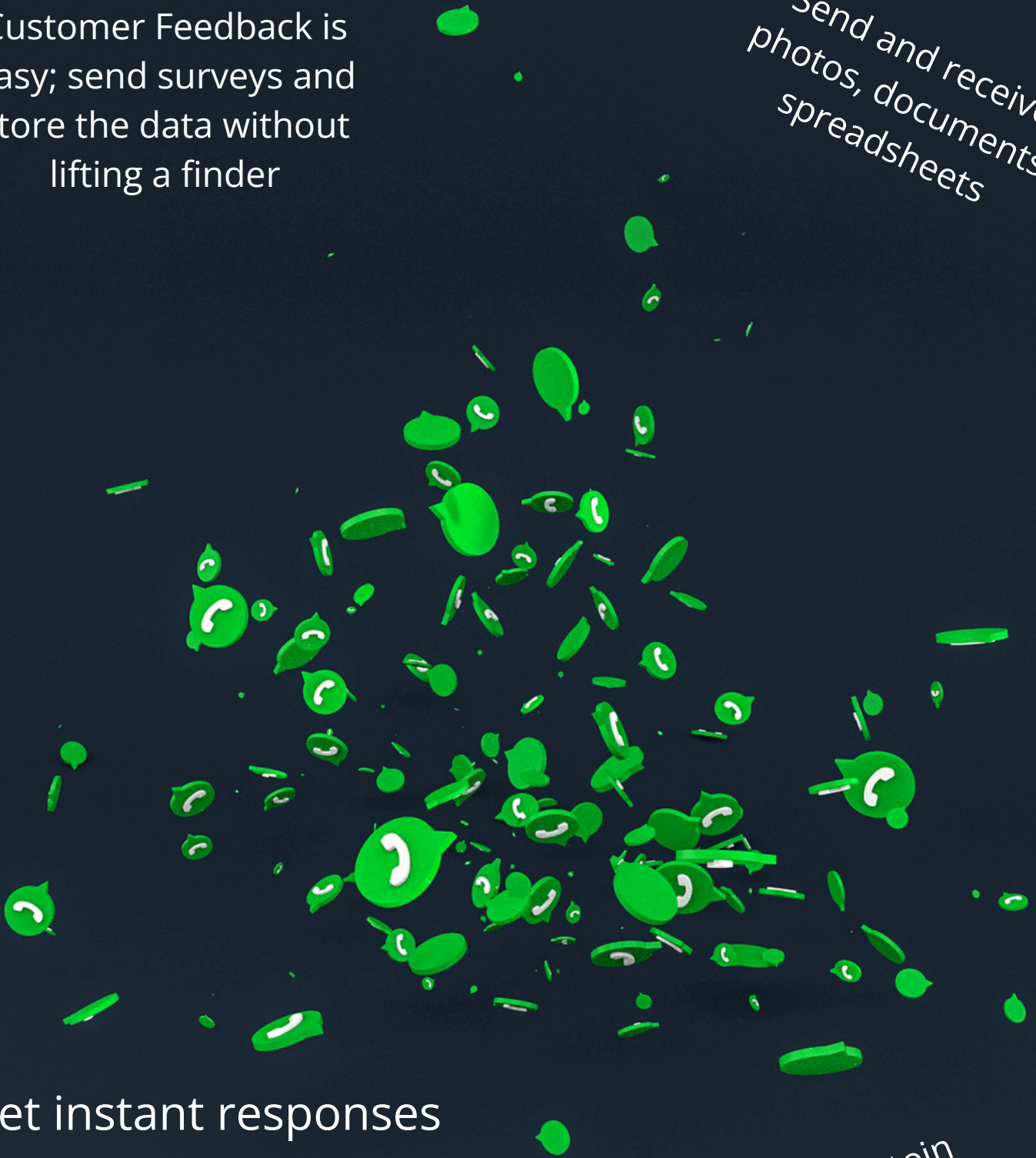Customer Feedback is easy; send surveys and store the data without lifting a finder

Send and receive photos, documents, spreadsheets

Get instant responses with templated messages and drive workflow.

Drive communicatoin with workflow driven messages using Whatsapp

RUBIX
SOFTWARE

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Increase productivity

Reduce expenses

Improve Service